

GOVERNMENT DEPARTMENTS AND AGENCIES, MOBILE PHONES, PROVIDERS, COST AND AUDITS

2376. Mrs C.L. Edwardes to the Deputy Premier; Treasurer; Minister for Energy

For all Agencies and Departments within the portfolio of the Minister, including the Minister's office -

- (a) who is the mobile telephone service provider;
- (b) for each of the financial years 2000/2001, 2001/2002 and 2002/2003, what is the monthly cost of mobile telephone calls; and
- (c) how often are individual mobile telephone accounts audited, to ensure that they are complying with guidelines?

Mr E.S. RIPPER replied:

Office of the Deputy Premier

Please refer to the response provided by the Premier for question on notice 2375 of 16th December 2003.

WA Treasury Corporation

- (a) Telstra
- (b)

	2000/2001	2001/2002	2002/2003
	\$	\$	\$
July	183.36	137.20	142.28
Aug	167.88	99.30	152.74
Sept	188.48	181.38	145.52
Oct	194.72	209.21	216.07
Nov	165.58	169.00	204.60
Dec	143.82	162.76	129.28
Jan	138.41	176.62	154.91
Feb	202.81	165.45	84.49
Mar	157.98	144.66	104.91
Apr	145.80	167.98	85.80
May	168.29	160.66	125.67
June	140.30	160.69	138.68
Total	1,997.43	1,934.91	1,684.95

- (c) Monthly

Office of Native Title

- (a) Telstra, on contract with the Department of Premier and Cabinet, is the main service provider. One mobile service only is provided by Optus.
- (b) The average monthly cost for the supply of mobile telephone services, including service and equipment charges, are:
 - (1) 2000/2001 - \$39.50,
 - (2) 2001/2002 - \$246.25, and
 - (3) 2002/2003 - \$320.36. and

- (c) The total for each Individual account is scrutinised each month on receipt of the 'BillMaster' account. Individual accounts are then audited through the EMIS (Executive Management Information System) package in instances where the total of an account appears to warrant further investigation.

Office of the Auditor General

- (a) Primarily Telstra
- (b) 2000-2001 \$83
2001-2002 \$124
2001-2003 \$143
- (c) The Office's mobile accounts are reviewed monthly on receipt of invoices and by the Executive Director of the Division.

Western Power Corporation

- (a) Telstra
- (b) The financial year data available is:-
- | Month | 2000/01 | 2001/02 | 2002/03 |
|-----------|-----------|------------|------------|
| July | 57700.31 | 83864.49 | 99990.96 |
| August | 63510.75 | 87566.01 | 100477.15 |
| September | 64003.64 | 88176.99 | 105159.94 |
| October | 65156.31 | 76177.44 | 83810.10 |
| November | 67536.91 | 104367.24 | 120463.82 |
| December | 70047.87 | 97194.85 | 109,331.91 |
| January | 65523.47 | 79187.05 | 98,103.05 |
| February | 68848.61 | 83504.06 | 99,190.56 |
| March | 65195.89 | 88222.30 | 107,496.92 |
| April | 79770.72 | 87833.80 | 115,088.75 |
| May | 66669.10 | 92792.30 | 92,792.90 |
| June | 82651.98 | 95833.65 | 110,562.54 |
| TOTALS: | 816615.56 | 1064720.18 | 1242468.50 |
- (c) Western Power has eight mobile phone accounts with Telstra. On receipt of the accounts specific individuals within each business unit verify the details for individual mobile phones on their account. The verification process incorporates checks that an audit would cover, for example, whether any non-allowed numbers such as 1900 numbers were called.

An internal audit of corporate telecommunications was carried out in 2002. The scope included a high level review of mobile telephones and compliance with established policies and procedures. No recommendations in respect of mobile phones were made.

Office of Energy

- (a) The Office of Energy has mobile telephone services provided by both Optus and Telstra.
- (b) 2000/2001: \$341 average per month
2001/2002: \$356 average per month
2002/2003: \$437 average per month
- (c) Each mobile telephone account is scrutinised prior to payment to identify any unauthorised, inappropriate or excessive usage. Mobile telephone accounts are received monthly.

Office of Gas Access Regulation

- (a) 2000/01 – Orange / Telstra
2001/02 – Orange / Telstra
2002/03 – Optus / Telstra

- (b)

Year	2000-01	2001-02	2002-03
July	596.84	446.18	320.72

Extract from *Hansard*
[ASSEMBLY - Tuesday, 2 March 2004]
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Mrs Cheryl Edwardes; Mr Eric Ripper

August	70.35	253.74	116.05
September	133.35	456.58	335.01
October	147.01	702.15	394.51
November	196.91	119.63	219.36
December	230.83	282.61	346.31
January	442.99	502.13	181.22
February	64.73	226.75	160.60
March	341.40	53.28	231.87
April	412.34	350.30	340.40
May	288.39	130.02	251.47
June	214.18	210.54	249.87

- (c) Monthly upon receiving the statement.

Department of Treasury and Finance

- (a) The majority service provider is Telstra.
- (b) The department's chart of account has only recently been adapted to differentiate mobile phone costs from desk based phone costs. The cost to date in 2003/04 is \$74,586.83.
- (c) Monthly, on receipt of each account.